

Aging and Disability Services

FUNCTION

The functions of the Aging and Disability Services programs are to promote and maintain maximum independence, safety, dignity, self-determination, quality of life, and opportunities for community participation for seniors and persons with disabilities.

PROGRAM CONTACTS

Contact Jay Kenney of the HHS - Aging and Disability Services at 240.777.4565 or Kimberly Mayo of the Office of Management and Budget at 240.777.2775 for more information regarding this service area's operating budget.

PROGRAM DESCRIPTIONS

Persons With Disabilities Outreach Services

This program provides supported employment for adults with developmental disabilities; service coordination; services for persons with visual and hearing impairments and physical disabilities; summer camp for children with multiple disabilities; crisis management and intervention; school-to-work transition assistance; assisted transportation subsidies; and Home and Community Based Services Waiver for Children with Autism Spectrum Disorder (Autism Waiver).

FY06 Recommended Changes

- ☐ *Increase the Service Coordination Grant to provide case management services to approximately 315 additional clients*

	Expenditures	WYs
FY05 Approved	4,254,840	21.5
FY06 CE Recommended	4,822,080	28.2

Assessment Services

This program provides multi-disciplinary assessments, care planning, and short-term case management services to frail seniors and adults with disabilities. Referrals are made to appropriate private and public resources. Services include Adult Protective Services, Adult Evaluation and Review Services (AERS), Statewide Evaluation and Planning Services, Social Services to Adults, and the Transitional Emergency Medical and Housing Assistance (TEMHA) program for adults with long-term disabilities.

FY06 Recommended Changes

- ☐ *Add a Social Worker to provide 24/7 Adult Protective Services coverage at the Crisis Center for emergencies and other crises that occur for vulnerable adults at risk of abuse, neglect, and exploitation*

Program Summary

	Expenditures	WYs
Persons With Disabilities Outreach Services	4,822,080	28.2
Assessment Services	2,268,520	24.4
Assisted Living Services	2,039,340	6.4
Community/Nursing Home Med. Assist. & Outreach	1,854,580	27.7
Continuing Case Management	1,965,890	17.0
Group Residential and Vocational Services	7,686,070	1.0
In-Home Aide Services	4,561,890	17.5
Information and Assistance	1,259,820	15.5
Ombudsman Services	604,860	4.5
Respite Care	1,117,960	0.0
Senior Community Services	3,343,670	19.8
Senior Food Program	1,251,390	3.0
Service Area Administration	642,860	3.0
Totals	33,418,930	168.0

	Expenditures	WYs
FY05 Approved	2,068,720	21.8
FY06 CE Recommended	2,268,520	24.4

Assisted Living Services

This program provides subsidies for low-income seniors who live in group homes for the frail elderly and adult foster care homes for frail seniors and adults with disabilities.

FY06 Recommended Changes

	Expenditures	WYs
FY05 Approved	2,109,000	7.4
FY06 CE Recommended	2,039,340	6.4

Community/Nursing Home Med. Assist. & Outreach

This program certifies and processes applications for Federally-funded long-term care, community medical assistance benefits, and Supplemental Security Income (SSI), which are provided to eligible recipients who meet financial and medical criteria.

FY06 Recommended Changes

	Expenditures	WYs
FY05 Approved	1,716,560	27.7
FY06 CE Recommended	1,854,580	27.7

Continuing Case Management

This program provides case management services to seniors and adults with disabilities to prevent abuse, neglect, self-neglect, exploitation, or inappropriate institutionalization. The program also provides public guardianship for vulnerable adults with disabilities and adults 65 years or older who are unable to make and communicate decisions about their day-to-day care.

FY06 Recommended Changes

	Expenditures	WYs
FY05 Approved	2,030,420	18.4
FY06 CE Recommended	1,965,890	17.0

Group Residential and Vocational Services

This program provides financial assistance to State-funded providers who serve adults with developmental disabilities. This program also provides disability support services to eligible individuals with developmental disabilities, mental illness, or age-related disabilities living in licensed group homes.

FY06 Recommended Changes

	Expenditures	WYs
FY05 Approved	8,096,640	1.0
FY06 CE Recommended	7,686,070	1.0

In-Home Aide Services

This program provides personal care assistance to seniors and eligible adults with disabilities who are unable to manage

independently due to physical and/or mental impairments. In-home aide services prevent abuse, neglect, and exploitation of vulnerable adults and enhance overall quality of life by providing personal care, chore assistance, therapeutic support, self-care education, and escorted transportation.

FY06 Recommended Changes

- ☐ *Enhance the Chore Services program to serve 20 (out of 50) clients on the waiting list for a total of approximately 40 clients served*
- ☐ *Enhance the Personal Care program to serve 14 (out of the 137) clients on the waiting list for a total of approximately 451 clients served*

	Expenditures	WYs
FY05 Approved	4,235,910	17.5
FY06 CE Recommended	4,561,890	17.5

Information and Assistance

This program assists seniors, persons with disabilities, and their families, in defining problem situations, finding services to remedy those problems, and facilitating the application process to access services. The program provides a range of services from information and referral to screening and follow-up.

FY06 Recommended Changes

	Expenditures	WYs
FY05 Approved	1,300,350	16.5
FY06 CE Recommended	1,259,820	15.5

Ombudsman Services

This program investigates and resolves complaints made by residents and staff, family members, and others against nursing homes and assisted living facilities for seniors.

FY06 Recommended Changes

	Expenditures	WYs
FY05 Approved	589,180	4.5
FY06 CE Recommended	604,860	4.5

Respite Care

This program provides temporary, occasional care of frail seniors and persons with disabilities to give relief to families and other primary caregivers.

FY06 Recommended Changes

- ☐ *Provide additional funds to the Respite Care program to serve an additional 68 clients*

	Expenditures	WYs
FY05 Approved	1,015,800	0.0
FY06 CE Recommended	1,117,960	0.0

Senior Community Services

This program provides funds for services that help seniors to remain independent in the community including: legal services; representative payee services; health insurance counseling; "visitor" services; grocery shopping; transportation to senior centers; subsidized employment; socialization for seniors with

visual impairments; and Home and Community Based Waiver for Older Adults (Medicaid Long-Term Care Waiver).

FY06 Recommended Changes

- ☐ *Provide first year funding for a Strategic Plan for providing services to seniors*
- ☐ *Replace one-time-only State grant funds and provide additional funds for increased contract costs for senior program transportation*
- ☐ *Create a Senior Workforce Specialist to assist seniors in the MontgomeryWorks locations in Wheaton and Lakeforest Mall*

	Expenditures	WYs
FY05 Approved	2,756,470	19.1
FY06 CE Recommended	3,343,670	19.8

Senior Food Program

This program provides lunches to seniors at sites around the County. The program also provides home-delivered meals, nutrition education, and physical fitness activities. It is administered in cooperation with a variety of public and nonprofit agencies including the Montgomery County Board of Education, which is responsible for a major portion of the food preparation. The program receives partial reimbursement from the U.S. Department of Agriculture for meals served.

FY06 Recommended Changes

	Expenditures	WYs
FY05 Approved	967,570	3.0
FY06 CE Recommended	1,251,390	3.0

Service Area Administration

This program provides leadership and direction for the administration of Aging and Disability Services.

FY06 Recommended Changes

	Expenditures	WYs
FY05 Approved	422,500	3.0
FY06 CE Recommended	642,860	3.0

HEALTH AND HUMAN SERVICES

Aging and Disability Services

PROGRAM:

Persons with Disabilities Outreach Services

PROGRAM ELEMENT:

Disability Services - Resource Coordination

PROGRAM MISSION:

To provide supportive services to individuals with developmental disabilities who are living in the community, and to their families

COMMUNITY OUTCOMES SUPPORTED:

- Children and vulnerable adults who are safe
- Individuals and families achieving their maximum level of self-sufficiency

PROGRAM MEASURES
**FY02
ACTUAL**
**FY03
ACTUAL**
**FY04
ACTUAL**
**FY05
BUDGET**
**FY06
CE REC**
Outcomes/Results:

Percentage of customers who remained in the same home with the help of supportive services	97	92	93	94	94
Percentage of customers who are more connected to the community through participation in activities	^b 79	70	95	75	76
Percentage of customers who participate in gainful activity	94	93	93	90	93
Percentage of Montgomery County youth with disabilities who have successful outcomes after graduation from high school	91	94	85	85	90

Service Quality:

Percentage of customers/families that rate the supportive services as satisfactory or better	^b 94	83	85	86	88
Percentage of eligibility determinations completed in 30 days ^a	93	94	91	91	94

Efficiency:

Cost per customer for resource coordination services (\$)	1,022	1,016	1,107	1,066	1,238
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Workload/Outputs:

Number of customers served	3,165	3,418	3,216	3,374	3,552
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Inputs:

Expenditures (\$000)	3,600	3,473	3,561	3,595	^c 4,397
Workyears	12.6	12.6	12.6	13.5	^c 20.75

Notes:
^aRegulations require a 30 day turnaround, but eligibility determination may take longer than 30 days due to circumstances beyond the control of program staff such as hospitalization or illness.

^bFY02 results are based on a small, non-representative sample.

^cThe increases in expenditures and workyears reflect increases in both the Service Coordination grant and the Individual Support Services grant.

EXPLANATION:

Supportive Services focus on matching the customer's needs and preferences to community resources so the customer can remain in his or her home. Supportive services can include after-school care, respite care, accessing medical and adaptive equipment, renovations, transportation, specialized therapeutic interventions, an aide for attending educational classes, camps, behavioral consultation and supports, housekeeping, teaching the activities of daily living, estate planning, and referral information.

FY04 was the sixth and final year of the Governor's Waiting List initiative. During the first five years, the State approved 8,906 new cases statewide for individuals who had applied for services before January 1, 1998. During FY04, 688 new services were approved. Since the initiative ended, the numbers have decreased. In addition, some cases have been transferred to the Autism Waiver that began in 2003.

PROGRAM PARTNERS IN SUPPORT OF OUTCOMES: Department of Health and Mental Hygiene, Developmental Disabilities Administration, Montgomery County Public Schools, Montgomery County Infants and Toddlers Program, Division of Rehabilitation Services, Respite Services of Montgomery County, The ARC of Frederick County Service Coordination, Jubilee Association, Lt. Joseph P. Kennedy Institute, Montgomery County Department of Recreation, Community Partnership, various non-profit organizations, various vendors/contractors.

MAJOR RELATED PLANS AND GUIDELINES: COMAR 10.22.06.

HEALTH AND HUMAN SERVICES

Aging and Disability Services

PROGRAM:

Senior Community Services

PROGRAM ELEMENT:

Medicaid Waiver for Older Adults

PROGRAM MISSION:

To help ensure the health and safety of vulnerable residents and prevent unnecessary institutionalization by maintaining individuals in the community

COMMUNITY OUTCOMES SUPPORTED:

- Children and adults who are physically and mentally healthy
- Children and vulnerable adults who are safe
- Individuals and families achieving their maximum possible level of self-sufficiency

PROGRAM MEASURES

	FY02 ACTUAL	FY03 ACTUAL	FY04 ACTUAL	FY05 BUDGET	FY06 CE REC
Outcomes/Results:					
Percentage of customers for whom nursing home placement is prevented or delayed by 6 months or more	NA	77	84	80	80
Amount of Federal and State funds provided to County residents for services (\$000)	3,045	8,180	12,357	11,550	13,833
Service Quality:					
Percentage of nursing assessments completed within 10 days	NA	85	84	90	95
Percentage of customers reporting satisfaction with the program	NA	95	98	95	95
Efficiency:					
Average cost per customer (\$) ^c	NA	1,580	1,489	2,587	2,151
Workload/Outputs:					
Number of new customers approved for waiver services	126	209	61	80	130
Total number of customers served by waiver program	NA	817	545	361	490
Number of nursing assessments performed	404	678	454	364	530
Inputs:					
Expenditures (\$000) ^b	NA	1,267	265	934	1,054
Workyears ^a	NA	13.8	3.0	12.8	13.0

Notes:

^aDuring its startup phase, this program relied heavily on staff from other Aging and Disabilities programs. In FY03, the Department reassigned 11.8 workyears to the Waiver. These were reported as Actuals that year. In FY04, the Department reassigned 9.6 workyears. However, these were not reported as Actuals to avoid double counting the positions, which were budgeted in other Department of Health and Human Services programs. (In FY04, a total of 12.6 workyears was actually expended on the Waiver.) Beginning in FY05, workyears reflect the consolidation of the program.

^bThe reassignment of staff described in footnote "a" is also reflected in the funds budgeted and expended. In FY03, although \$157,000 was budgeted, \$1,267,000 was actually expended. The difference was caused by the transfer of workyears described above. In FY04, the value of the reassigned workyears came to \$569,000. These expenditures are not included in the FY04 Actual to avoid double counting the expenditures, which were still budgeted in other units of the Department. (Total actual FY04 expenditures on the Waiver program came to \$834,000.) Beginning in FY05, the expenditures reflect the consolidation of the program.

^cBased on the total cost of the program, including the cost of temporarily reassigned staff that were budgeted elsewhere (see footnote "b").

EXPLANATION:

The goal of the Medical Assistance Waiver is to enable older adults to remain in a community setting even though their frailty or disability would warrant placement in a long-term care facility. The waiver allows services that are typically covered by Medicaid only in a long-term care facility to be provided to eligible persons in their own homes or in assisted living facilities. The State pays for covered services to enable eligible residents to stay in the community.

In FY04, 61 new customers were approved for services. The percentage of customers who delayed nursing home placement by at least six months increased from 77% in FY03 to 84% in FY04. Additionally, 98% of customers reported satisfaction with the services received.

PROGRAM PARTNERS IN SUPPORT OF OUTCOMES: Maryland Department of Health and Mental Hygiene, Maryland Department of Aging, Delmarva.

MAJOR RELATED PLANS AND GUIDELINES: COMAR 10.09.54.